

June 11,2021

Dear Valued Customers,

We regret to inform you that we are experiencing significant delays in the fulfillment of both Sony UPC-R81MD Print Packs and Sony's recommended replacement print pack, UPC-R80MD. Sony has advised that the delays are caused by ocean container shortages, port congestion, and the reduction of air freight capacity.

In response to the shortages, Sony is carefully forecasting and negotiating with suppliers to obtain space on available shipping lanes. Additionally, Sony is working to prioritize their products at the ports to quickly transfer inventory to the Sony US warehouse.

Nissha Medical Technologies continues to work closely with our distribution network to identify sources of the Sony Print Packs. However, until the supply chain stabilizes, we are extending the lead times on both products to 60 days.

Please don't hesitate to reach out to us or your account manager with any questions or concerns.

Sincerely,



Colleen A. Curran
Director of Global Procurement



Peter R. O'Loughlin
Vice President & General Manager